



## **"Breakages, Damages and Losses Policy"** **and Terms & Conditions**

By booking a Sweetie Buffet with Bon Bon Buffets you are agreeing to the following terms and conditions and our Damages/Breakages policy.

### **Breakages, Damages and Losses Policy:**

At the point of booking we require a £50 deposit which acts as a "save the date" deposit and also acts as a "breakages, damages and losses" deposit.

In the event of any damage to your hired goods such as, glassware, scoops, decorative items etc, or if there are any missing items as detailed in your inventory, the cost will be deducted from your deposit. We will provide an inventory before your event of the hired items that will be supplied with your buffet.

Missing or damaged items are charged as follows:

- Glassware = £50 each,
- Scoops/Tongs = £5 each,
- Decorative items = £20 each

Your deposit will be refunded after your event within seven days subject to the policy above.

### **Terms & Conditions:**

#### **Deposits:**

We require a £50 refundable deposit at the point of booking a Sweetie Buffet with us, This not only "saves the date" but it also acts as a "breakages, damages and losses" deposit as described above.

If there are no cancellations, damage, breakages or missing items your deposit will be refunded after your event within seven days.

#### **Cancellations:**

If you cancel your Sweetie Buffet **within** fourteen days of booking you will receive a refund on your deposit minus a small, discretionary administrative fee to cover our costs.

If you choose to cancel your order **after** fourteen days you will forfeit your £50 deposit.

